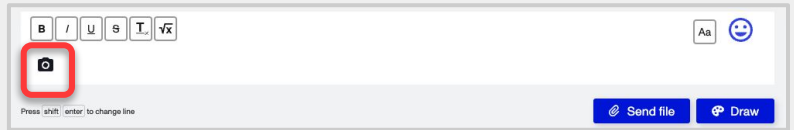


How to use the camera in Live Help

1

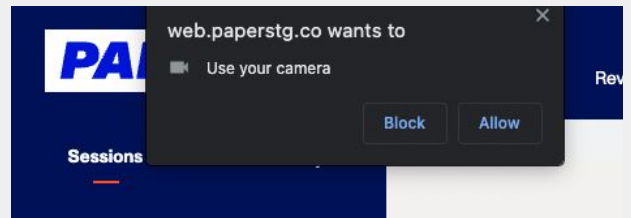
You can now send pictures of what you're working on right from your computer!



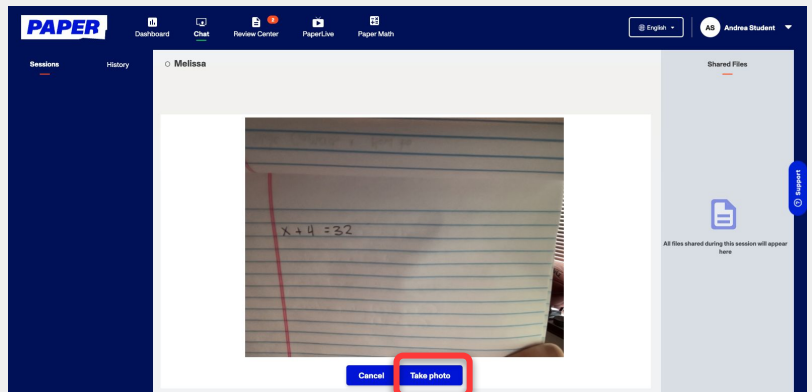
First, click the camera icon.

2

If you're using this for the first time, you'll need to enable your camera.

**3**

Then you'll be able to take a picture of what you're working on. Just line it up in the camera and click "Take Photo".



Note - camera is front facing, students should try to not include their face in the photo.

4

Once you're happy with the photo, click send photo and it will appear in the chat with your tutor.

**5**

After that you'll be able to communicate with your tutor using text and images in the chat window.

