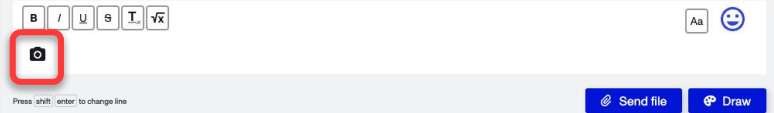


How to use the Camera in Live Help

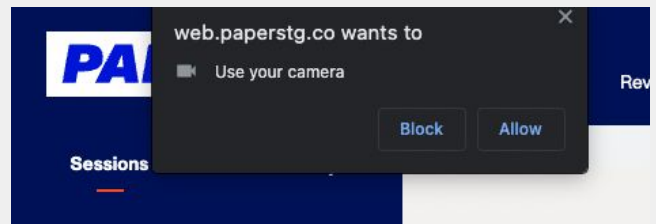
1

You can now send pictures of what you're working on right from your computer! First click the camera icon.



2

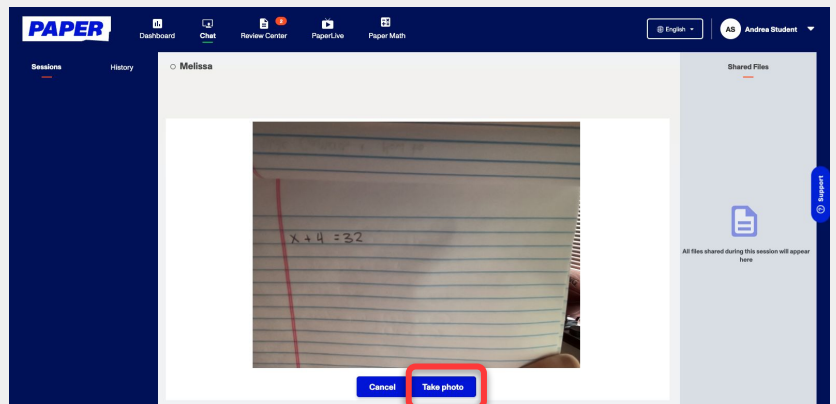
If you're using this for the first time, you'll need to enable your camera.



3

Then you'll be able to take a picture of what you're working on. Just line it up in the camera and click "Take Photo"

Note - camera is front facing and students should try to not include their face in the photo



4

Once you're happy with the photo, click send photo and it will appear in the chat with your tutor



5

After that you'll be able to communicate with your tutor using text and images in the chat window

